

# TOTAL FAMILY HEALTHCARE



120 E Midland Rd, Suite A  
Auburn, MI 48611

1111 S Euclid Ave, Suite A  
Bay City, MI 48706  
P: (989) 439-1235

720 W. Wackerly Street, Suite 8  
Midland, MI 48640

## Patient Portal

- ✓ Send Messages
- ✓ View Patient Ledger
- ✓ Request Prescription Refills

## Log in Instructions

You will receive a welcome email with the link to patient portal OR you can go to [totalfamilyhealthcare.co](http://totalfamilyhealthcare.co) and click in the top right-hand corner labeled "patient portal"

- Login using your username and one-time password given to you by our office. You will be prompted to change your password.
- If you forgot or lose your password you can contact our office for password assistance.
- Agree to terms of patient portal regarding patient information protection.
- Patient portal is offered to our patients at no cost and is a safe and secure way for patients and Total Family Healthcare to communicate.

Username: \_\_\_\_\_ Password: \_\_\_\_\_

## Patient Acknowledgement and Agreement:

I acknowledge that I have read and fully understand this consent form and the Policies and Procedures regarding the Patient Portal that appears at log in. I understand the risks associated with online communications between my physician and me, and consent to the conditions outlined herein. In addition, I agree to follow the instructions set forth herein, including the Policies and Procedures set forth in the log in screen, as well as any other instructions that my physician may impose to communicate with patients via online communications. I understand and agree with the information that I have been provided.

Secure Email Address: \_\_\_\_\_

Print name: \_\_\_\_\_ DOB: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Complete the following if the email address does not belong to the patient. Please note, portal access is not available for patients aged 13-18 years.

Name of Parent/Guardian requesting access:

\_\_\_\_\_  
Last Name, Middle, and First Name:

\_\_\_\_\_